People with complex health and social needs who frequently attend emergency departments

- Improved health and wellbeing for people living with complex health and social conditions
  - Resources me to live the life I value
  - Dignity and respect
  - Treated as a whole person
  - Reduced morbidity and mortality
  - Social determinants: housing, income, employment, education
  - Providers have joy in their work

- Population health outcomes
- Population experience outcomes
- Health system efficiency and effectiveness outcomes

- Supports me to be in control
- There are seamless transitions between different parts of the system
- Shared language and information, defragmented system, continuity of care
- The right service is provided in the right place, at the right time
- Efficient and effective use of clinical services
- Providers have joy in their work
- Resource me to live the life I value
- Dignity and respect
- Treated as a whole person
- Reduced morbidity and mortality
- Social determinants: housing, income, employment, education

This is a joint initiative between Brisbane North PHN and Metro North Hospital and Health Service.